REAL ESTATE NETWORK AUSTRALIA

Privacy Policy

Last updated: June 2026

Real Estate Network Australia (**"RENA"**, **"we"**, **"us"** or **"our"**) (ABN 60 641 990 230) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, hold and disclose your personal information, and how we comply with the *Privacy Act 1988* (Cth) and the Australian Privacy Principles (APPs).

By using our website or providing us with your information, you consent to the collection and use of your information as set out in this policy.

1 Information we collect

We may collect the following types of personal information:

- **Contact details** — your name, email address, phone number and postal address.
- **Property information** — details about land or property you own, are seeking, or wish to sell or develop, including location, size, zoning and ownership.
- **Correspondence** — information you provide when you contact us, complete an enquiry form, or request a consultation.
- **Website usage data** — information collected automatically when you visit our website, such as your IP address, browser type, pages viewed and the date and time of your visit.

2 How we collect it

We collect personal information directly from you — for example when you complete a form, email or call us, or meet with us — and, where relevant, from third parties such as property data providers, referrers and publicly available sources.

3 Why we collect and use it

We collect, hold and use your personal information to:

- respond to your enquiries and provide our services as a real estate agency;
- locate, assess and match land and development opportunities for our clients;
- facilitate sales, joint ventures and management agreements;
- communicate with you about opportunities, updates and our services;
- maintain our records and meet our legal and regulatory obligations.

4 Disclosure of your information

We may disclose your personal information to:

- our clients, including developers and investors, where relevant to a potential transaction (and, where appropriate, on a confidential basis);
- professional advisers such as solicitors, accountants and valuers;
- service providers who assist us to operate our business and website;
- government or regulatory bodies where required or authorised by law.

We do not sell your personal information. We will not disclose your information overseas unless reasonable steps are taken to ensure it is handled in accordance with the APPs.

5 Confidentiality

We understand that landowners often wish to explore options discreetly. Where you provide information about a property on a confidential basis, we will take reasonable steps to keep it confidential and only disclose it with your consent or as required by law.

6 Cookies & website analytics

Our website may use cookies and similar technologies to improve your experience and understand how the site is used. You can disable cookies through your browser settings, although some features of the site may not function properly as a result.

7 Security

We take reasonable steps to protect the personal information we hold from misuse, interference, loss, and unauthorised access, modification or disclosure. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

8 Accessing & correcting your information

You may request access to, or correction of, the personal information we hold about you by contacting us using the details below. We will respond to your request within a reasonable period. There is no charge for making a request, although we may charge a reasonable fee for providing access in some circumstances.

9 Complaints

If you believe we have breached the Australian Privacy Principles, please contact us using the details below and we will investigate and respond. If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC) at oaic.gov.au.

10 Changes to this policy

We may update this Privacy Policy from time to time. The current version will always be available on our website, with the "last updated" date shown above.

Contact us

For any privacy questions or requests:

Real Estate Network Australia

Email: admin@renaustralia.com.au

Phone: 0412 546 050 (Debra Tate) · 0488 055 355 (Charles Harris)

Postal address: P.O. Box 3163, Mornington 3931

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